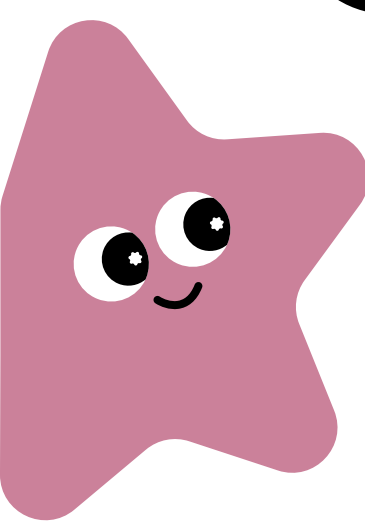




Chloe Lall

Learning Experience Designer

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Skills

Technical

HTML & CSS
JAVASCRIPT BASICS
AI ASSISTED APP
DEV.(CLAUDE & V0)
DOCEBO LMS

Methodologies

NEEDS ANALYSIS
ADDIE
KIRKPATRICK MODEL

Design

GRAPHIC DESIGN
PRESENTATION DESIGN
UI/UX
INTERACTION DESIGN
VIDEO EDITING

Software

NOTION
ARTICULATE RISE
& STORYLINE
GSUITE
ADOBE SUITE
KEYNOTE
FIGMA

Education

University of Houston
MEd, Curriculum
& Instruction
2019-2021

University of Houston
BSc, Digital Media
2014-2018

Work History

Vercel Remote

Learning Experience Design Specialist ♦ 06/2024 - 09/2026

- Built the first in-house compliance training, saving costs by eliminating the need for an external vendor
- Launched the first company certification program, certifying 95% of the company with baseline Vercel knowledge
- Designed slide decks for executives, company & org all hands, training programs, bootcamps, & external customers
- Owned and built the first pre-boarding portal, giving new hires access to knowledge prior to their start date
- Designed Notion pages for across the org
- Filmed and edited new onboarding video series
- Sole LMS (Docebo) administrator (UI/UX, reporting, analytics)

Sales Enablement Specialist ♦ 10/2022 - 06/2024

- Designed onboarding programs for three sales roles (AE, SDR, CSE)
- Built ramp courses for new product releases for quick adoption
- Owned and implemented UI/UX for new LMS (Docebo)
- Designed first SKO slide deck

HCSS Sugar Land, Texas / Hybrid

Promoted through five roles. Started from LMS intern to Supervisor, establishing my foundation of L&D and design in the industry.

Education Services Supervisor 06/2021 - 10/2022

Oversaw a team of five to ensure on-time content delivery and day-to-day operations. In addition, I managed a custom LMS offering where I provided training, design, support, and customer education for the product.

Education Services Team Lead 08/2020 - 06/2021

Focused on day-to-day team operations and working alongside the manager for short term goal execution. Managed customer Academy.

UI/UX Designer 07/2019 - 08/2020

LMS Specialist 06/2018 - 07/2019

LMS Intern 07/2017 - 05/2018